IDPMS v3.16.8

Customer release notes

AMADEUS

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Overview

IDPMS release version 3.16.8 contains a number of improvements and new functionality. This document describes all the major changes and enhancements in this IDPMS version.

IDPMS version 3.16.8 will be deployed through the IDPMS Onpremise Update Module (OPU) that was introduced in version 3.16.4. For hotels currently on v3.16.4 or higher, the deployment will be announced via the IDPMS e-mail module for selected users about a week prior the official release. The time between announcement and actual update may vary per hotel as the deployment is done in batches of hotels. If you are not running IDPMS v3.16.4 or higher as your current version, support will contact your hotel to plan the update.
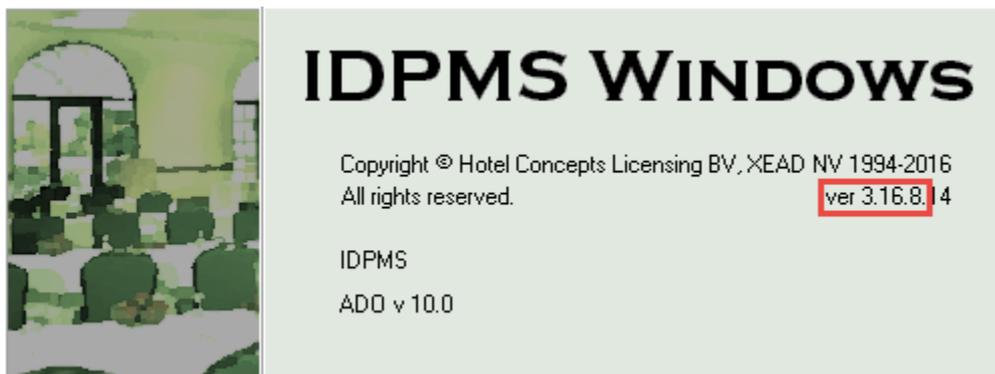
! Note:

- Hotels that have the Onpremise Update (OPU) Setting not set to "Full Install" are not updated automatically.
- Multi property environments or hotels that have IDPMS running on a terminal server environment are also not updated automatically.

Please contact the Itesso support team to schedule an update when you are not set to "Full Install."

Channel Dashboard

A new Dashboard has been added to IDPMS called "Channel Dashboard". It was created to give hotels an overview about the origin of reservations and the top booking channels.

Secondly, a list of newly created channel reservation is displayed that allows easy reservation verification. Once a reservation has been checked it can be marked as verified and it will be removed from the list.

To access the Channel Dashboard, navigate to the short cut bar on the left of the screen,from the Extra menu or by keyboard quick keys SHIFT+CTRL+F12 . Note that separate user access policies apply to grant users access to this dashboard screen. By default, access is restricted to all users.

! Note:

1. IDPMS and CWI are also considered as channels.
2. The numbers in charts 1 to 4 are based on new reservations created or cancelled by channel on today's date. They are not indicating the number of channel reservation that were made for arrival today.

The Channel Dashboard screen
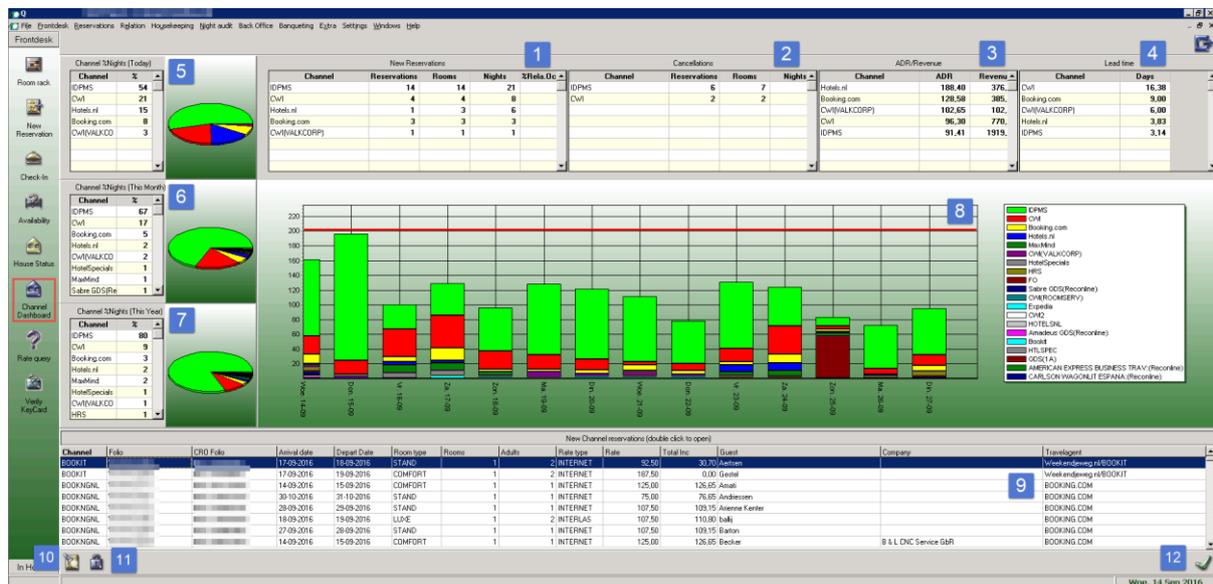
Each grid can display 10 channels directly on the screen. If more channels are available* a scroll bar can be used to scroll through the list of channels.

*depending on the number of connected channels through RezExchange

1. New reservations by channel created today.
   a. New channel reservations created today.
   b. Number of rooms. (new reservations created today x number of rooms)

  c. Number of nights. (new reservations created today x number of nights' x number of rooms.

  d. % Relative Occupancy% per channel compared to the total hotel occupancy percentage for today.

2. Cancellations today by top eight channel.

  a. Number of Reservations cancelled today.

  b. Number of nights cancelled today. (reservations x number of nights)

3. ADR / Revenue for reservations created today by top eight channel.

  a. By ADR (average daily rate per booked night).

  b. By Revenue (rate x number of nights).

4. Lead-time per channel.

  a. Lead-time in days per top eight channel.

5. Pie chart per top eight channels for reservations created today.

6. Pie chart per top eight channels reservation created Month to Date.

7. Pie chart per top eight channels reservations created Year to Date.

8. Availability stack chart for the next fourteen days for all channels including direct IDPMS created reservations.

9. A list of New channel reservations created today and the past 7 days that need to be verified.

  a. Every new created channel reservation, but not the ones directly created in IDPMS by a user, is listed in this part of the screen.

  b. By double clicking a reservation the folio is opened. The user can verify if the reservation is correct and make required changes if needed. By clicking the triple green check mark in the folio, it is marked as verified and the reservation will be removed from the list. The user that verified the reservation is stored in with the reservation.

10. Search icon to search the list of new channel reservation by specific keyword per column

11. A toggle to show also the already checked channel reservations

12. Green check mark to jump directly to the selected folio.

E-mail validation setting

A new setting has been created that allows simple e-mail address verification. IDPMS checks if the entered e-mail complies to the general format of an e-mail address.

To enable this feature, navigate to the IDPMS settings and check the "E-mail validation" setting. Click save and restart IDPMS on all workstations.
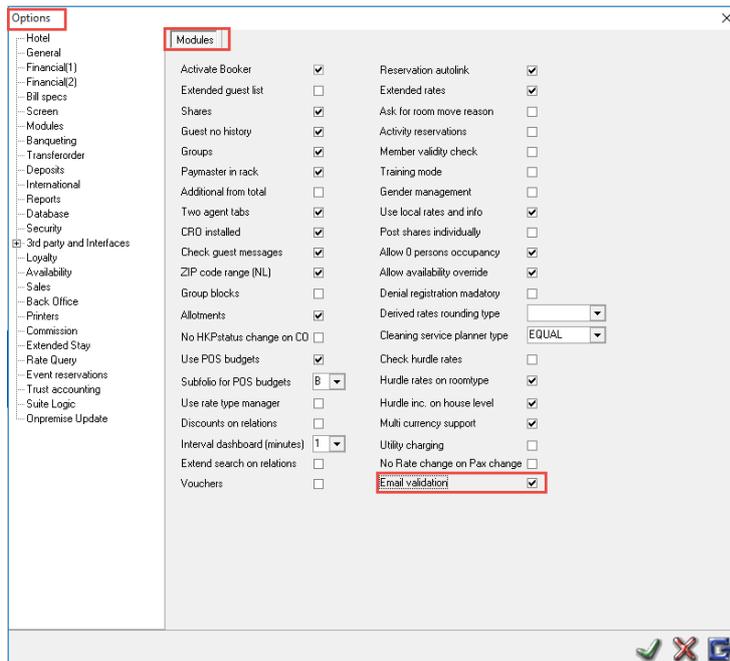
With this setting enabled the value entered in any relation e-mail field in IDPMS is checked if it complies to the general format of an e-mail address.

An email address such as *john.smith@example.com* is made up of a local part, an @ symbol, then a domain part. (local –part@domain-part)

If an invalid e-mail address format is entered, IDPMS will display this in a dialogue to the user.
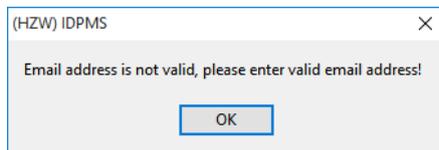
! Note: This function just provides the user feedback about the entered e-mail address and not to assert the e-mail validity.

Relations

The search screen for searching a guest has been extended with the option to search by phone number or e-mail address.

New user right

A new user right has been added to allow or restrict changing room statuses.

Assigning the right:

If a user is not entitled to change housekeeping statuses the menu is greyed out and only the housekeeping changes log is available.

Housekeeping Room Status

Room rack

Article in pack break

The package break configuration has been expanded with an option to link an article in package break line. This allows revenue split by using only 1 pack break line by linking an article connected to a chargeplan.

For example: adjustment/correction amount on room revenue. By linking this with an article connected to a chargeplan the adjustment amount can be split into different revenues as setup in de chargeplan.

If an article is set, then that will be leading in the financial posting. If article is empty, then the configured maingroup is used for the posting.

Room type group

A new configuration has been added to setup room type groups. These room type groups can be used in the following IDPMS modules:

- Room type configuration
- Rate query
- Room rack
- Availability screen
- Rate grid
- Yield grid

Setting up room type groups

To setup room type groups navigate to the rooms menu from the setting menu*.
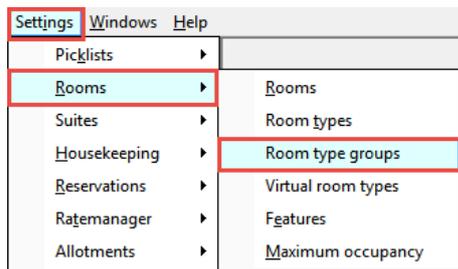
Create room type group
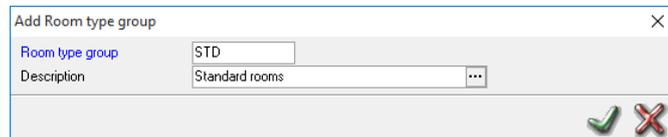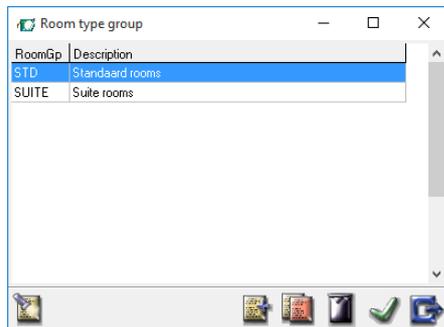
*additional user rights apply.

Adding a room type to a room type group

Open the room type configuration and add a room group to each of the room types.

Room type group in availability

If room type groups are created and linked in the room type setup, rooms of similar kind can be grouped. For example Standard room types and Suite room types.

COMF	24	2
COMF+	47	3
SUP	79	37
INV	4	4
DRIE	9	9
VIER	3	2
FAM	3	3
BUS	2	2
STD	**171**	62
JRSUITE	2	0
WELNESS	4	1
PENTHOUS	1	-1
SUITE	**7**	0

Room type filter in Rate Query

A room type group filter has been added to the rate query. In example below only the rooms in de room type group "STD" are displayed.

		COMF		COMF+		SUP		INV		DRIE		VIER		FAM		BUS
32UUR		510.00	3	510.00	0	510.00	0	510.00	0	510.00	0	510.00	0	510.00	0	510.00
MAAND	2	15.00	3	15.00	0	15.00	0	15.00	0	15.00	0	15.00	0	15.00	0	15.00
BAR	2	75.00	3	75.00	0	75.00	0	75.00	0	75.00	0	75.00	0	75.00	0	75.00
PETER	2	90.00	3	140.00	0	190.00	0	140.00	0	190.00	0	190.00	0	190.00	0	240.00
CORP	2	65.00	3	65.00	0	65.00	0	65.00	0	65.00	0	65.00	0	65.00	0	65.00
MLTICGRP [USD]	2	0.00	3	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
MULTICU2 [USD]	2	20.00	3	20.00	0	20.00	0	20.00	0	20.00	0	20.00	0	20.00	0	20.00
MULTICUR [USD]	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00

Change filter and the room types in de room type "SUITE" are displayed.

If the room type group field is left empty, all room types are displayed. By default, the room type group filter is set to empty.

Room rack

A room type group filter has been added to the room rack.

Rate Grid

The room type group also has been added to the Rate Grid screen. It allows easy filtering for the wanted group of room types.

Also for loading the rates the room type group filter can be used to selected a group a room types.

Room type group configuration in Hurdle Grid

The IDPMS hurdle grid has been enhanced with the room type group option as well. It allows setting a max occupancy % per day per room type group.

! Note: Although this new configuration feature has already been made available for configuration, it has no linked IDPMS functionality yet. A future IDPMS release will have support for this new feature. This will be announced in the release notes of that future version.

Other changes and enhancements

- In the event module any mandatory field that was populated with a default value was cleared upon save of the folio. This has been fixed.
- When using the option "freeze" reservations made by online reservation channels the field up/down sell is now editable in order to be able to upsell a guest to a higher room category.
- The housekeeping management now allows assigning rooms to housekeepers that fell outside the screen view. If more than 12 housekeepers were configured the un-assigned rooms could not be assigned to the first row of housekeepers on the screen.
- A fix was made in the calculation of Extra availability.
- When a folio with status "In House" was copied to a New reservation with the copy folio function, all folio searches that were done afterwards returned folios with status "Reservation".
- The AR reminder letter templates can now be placed in a editor subfolder instead of in the root of the editor folder.
- Search field for lost / found object ID has been extended from 8 to 15 characters.
- When sending a pdf invoice to an e-mail address all available e-mail addresses from the folio are now displayed instead of only the guest e-mail address.
- A bug was fixed in the suite logic module that allowed selecting room numbers that were already in use by another suite room.
- A bug was fixed when setting up charge routing for a group that contains share reservations.
- Bug fix in opening and closing of a combo box / pick list that caused the combo box to appear elsewhere on the screen.
- Optimized queries for recalculation of reservation value and saving of folio.
- Translation of invoices from Alternative Bill Tab in the folio is now enabled. For correct translations, the country group that is linked to the country must have a default language configured. (Settings/Statistics/Country menu item and Country Groups menu item.
- A bug fixed that in some occasions caused the banqueting setup selection box not to show all available setups for the reserved banquet room.
- Reference field 2 from group reservations in now correctly printed on the copy invoice.
- Chargeplan lines setup as additional are now posted again in case of a late arrival.
- Room rack performance enhanced when navigating to the next 14 days via the next icon.
- Loading speed of article list in posting screen (F6 or CTRL-O) has been improved.
- Invoice reference 1 and 2 were taken from the original folio instead of from the active folio when transferring postings to another folio.
- New frequent stay numbers were numbered from the incorrect generator. The hotel property code was used instead of the relation property code.

- Rate verification screen bug fixed that did not show the last rate record for the selected rate / room type combination.
- The relation memo field now shows memo in following order
  1. Group
  2. Guest
  3. Company
  4. Travel agent
  5. Booker
- Bug fixes in ID Reader interface.
- Bug fix for foreign currency rate value not correctly populated for group members
- The number of user defined fields (UDF) has been incremented from eight to ten.
- The rate grid screen now either populates the default values for room type and rate type as configured for the reservations screen. If no defaults are setup the rate grid screen will not pre-populate a rate or room type.
- IDPMS no longer re-calculates daily rate values when a meal plan is added through the daily rate screen.
- When merging guests, the guest communication log entries of the merge victim are now also merged to the remaining guest.