

IDPMS v3.16.8

Customer release notes

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Overview

IDPMS release version 3.16.8 contains a number of improvements and new functionality. This document describes all the major changes and enhancements in this IDPMS version.

IDPMS version 3.16.8 will be deployed through the IDPMS Onpremise Update Module (OPU) that was introduced in version 3.16.4. For hotels currently on v3.16.4 or higher, the deployment will be announced via the IDPMS e-mail module for selected users about a week prior the official release. The time between announcement and actual update may vary per hotel as the deployment is done in batches of hotels. If you are not running IDPMS v3.16.4 or higher as your current version, support will contact your hotel to plan the update.



IDPMS WINDOWS

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IDPMS ADO v 10.0

Note:

- Hotels that have the Onpremise Update (OPU) Setting <u>not set to "Full Install"</u> are not updated automatically.
- Multi property environments or hotels that have IDPMS running on a terminal server environment are also <u>not updated automatically.</u>

Please contact the Itesso support team to schedule an update when you are not set to "Full Install."

Channel Dashboard

A new Dashboard has been added to IDPMS called "Channel Dashboard". It was created to give hotels an overview about the origin of reservations and the top booking channels.

Secondly, a list of newly created channel reservation is displayed that allows easy reservation verification. Once a reservation has been checked it can be marked as verified and it will be removed from the list.

To access the Channel Dashboard, navigate to the short cut bar on the left of the screen, from the Extra menu or by keyboard quick keys SHIFT+CTRL+F12. Note that separate user access policies apply to grant users access to this dashboard screen. By default, access is restricted to all users.

Note:

- 1. IDPMS and CWI are also considered as channels.
- 2. The numbers in charts 1 to 4 are based on new reservations created or cancelled by channel on <u>today's date</u>. They are <u>not</u> indicating the number of channel reservation that were made for arrival today.



The Channel Dashboard screen

Each grid can display 10 channels directly on the screen. If more channels are available* a scroll bar can be used to scroll through the list of channels.

*depending on the number of connected channels through RezExchange

- 1. New reservations by channel created today.
 - a. New channel reservations created today.
 - b. Number of rooms. (new reservations created today x number of rooms)

- c. Number of nights. (new reservations created today x number of nights' x number of rooms.
- d. % Relative Occupancy% per channel compared to the total hotel occupancy percentage for today.
- 2. Cancellations today by top eight channel.
 - a. Number of Reservations cancelled today.
 - b. Number of nights cancelled today. (reservations x number of nights)
- 3. ADR / Revenue for reservations created today by top eight channel.
 - a. By ADR (average daily rate per booked night).
 - b. By Revenue (rate x number of nights).
- 4. Lead-time per channel.
 - a. Lead-time in days per top eight channel.
- 5. Pie chart per top eight channels for reservations created today.
- 6. Pie chart per top eight channels reservation created Month to Date.
- 7. Pie chart per top eight channels reservations created Year to Date.
- 8. Availability stack chart for the next fourteen days for all channels including direct IDPMS created reservations.
- 9. A list of New channel reservations created today and the past 7 days that need to be verified.
 - a. Every new created channel reservation, but not the ones directly created in IDPMS by a user, is listed in this part of the screen.
 - b. By double clicking a reservation the folio is opened. The user can verify if the reservation is correct and make required changes if needed. By clicking the triple green check mark in the folio, it is marked as verified and the reservation will be removed from the list. The user that verified the reservation is stored in with the reservation.



- 10. Search icon to search the list of new channel reservation by specific keyword per column
- 11. A toggle to show also the already checked channel reservations



12. Green check mark to jump directly to the selected folio.

E-mail validation setting

A new setting has been created that allows simple e-mail address verification. IDPMS checks if the entered e-mail complies to the general format of an e-mail address.

To enable this feature, navigate to the IDPMS settings and check the "E-mail validation" setting. Click save and restart IDPMS on all workstations.

Options					×
Hotel	Modules				
Lieneral Einancial(1)	Anti-sta Dankar		B		
Financial(1)	Activate Booker	•	Heservation autolink	×	
-Bill specs	Extended guest list		Extended rates	\checkmark	
Screen	Shares	•	Ask for room move reason		
Modules	Guest no history	~	Activity reservations		
Banqueting	Groups		Member validity check		
- Denosits	Pourpotor in rock		Training mode		
International	A LID' A LI A LI A	•			
Reports	Additional from total		Gender management		
Database	Two agent tabs	~	Use local rates and info	v	
- Security	CR0 installed	•	Post shares individually		
	Check guest messages	~	Allow 0 persons occupancy	v	
Availability	ZIP code range (NL)	•	Allow availability override	✓	
Sales Rock Office	Group blocks		Denial registration madatory		
Printers	Allotments	•	Derived rates rounding type	•	
Commission Eutomoted Stau	No HKPstatus change on CO		Cleaning service planner type	EQUAL 💌	
Rate Query	Use POS budgets	•	Check hurdle rates		
- Event reservations	Subfolio for POS budgets	B 💌	Hurdle rates on roomtype	v	
Suite Logic	Use rate type manager		Hurdle inc. on house level	v	
i Onpremise Update	Discounts on relations		Multi currency support		
	Interval dashboard (minutes)	1 💌	Utility charging		
	Extend search on relations		No Rate change on Pax change		
	Vouchers		Email validation		
					J 🗙 🔂

With this setting enabled the value entered in any relation e-mail field in IDPMS is checked if it complies to the general format of an e-mail address.

An email address such as *john.smith@example.com* is made up of a local part, an @ symbol, then a domain part. (local –part@domain-part)

If an invalid e-mail address format is entered, IDPMS will display this in a dialogue to the user.

(HZW) IDPMS	Х
Email address is not valid, please enter valid email addre	ss!
ОК	

! Note: This function just provides the user feedback about the entered e-mail address and not to assert the e-mail validity.

Relations

The search screen for searching a guest has been extended with the option to search by phone number or e-mail address.

Seek		Х
Last Name		
First Name		
Company		
A/R Number		
A/P Number		
Fstay Num		
Zipcode		
Address		
City		
Country		
Phone		
Email		
Guest Number	HZW-G	
License plate		
	📑 🖌 🤉	X

New user right

A new user right has been added to allow or restrict changing room statuses.

Assigning the right:

Menu access rights			\times
File Frontdesk Frontdesk Reservations Relation Housekceping Night audit Back Office Banqueting Extra Settings Windows Help Financial rights Financial rights Banqueting rights Banqueting rights Banqueting rights User can edit agendas in past User can edit HKP status User can unlock locked users User can unlock locked users	Unassigned groups DENNIS KEUKEN OVERRIDE SALES TEST TEST2	Full access ADMIN RECEPTIE SUPER SYSTEM	
User can edit HKP status		1	X

If a user is not entitled to change housekeeping statuses the menu is greyed out and only the housekeeping changes log is available.

🖡 SUP	424 🗹	SUP	437	1	COMF+	509	1
🖊 SUP	425 🗹	BUS	438	1	COMF+	511	1
SUP	Vrii / sch	- 	ocnector	at urd		512	1
SUP	Viij / sch	oon7 gen	ispectee	iu.		513	1
🖡 SUP	vrij / scn	oon				514	1
🖊 SUP	Vrij / vuil					515	1
🖊 SUP	Bezet / so		516	1			
🖊 SUP	Bezet / so		517	1			
🖊 SUP	Bezet / vi	uil				518	1
🖡 SUP	Verander	ingen log				519	1
SUP	434 📢	SUP	504	1	SUP	520	1
🖡 SUP	435	COMF+	505	1	SUP	521	1
🖡 SUP	436 🧹	COMF+	507	1	SUP	522	21

Housekeeping Room Status

Room rack

235	COMF 🖋		
236	COMF 🗹		
237	COMF 📢		
238	FAM 👽		
239	COMF 🎺		
241	COMF 🚀		
242	COMF	Vrij / schoon / geïnspecteerd	
243	COMF	Vrii / schoon	
244	COMF	vij, schoon	
302	VIER 🖣	Vrij / vuil	
303	WELNESS	Bezet / Schoon Geinspecteerd	
304	FAM 🖣	Peret / Seheen	
305	COMF+	Bezet / Schoon	
307	COMF+	Bezet / Vuil	
309	COMF+ 😪	Veranderingen log	
311	COMF+ 😪	1	eveld •
312	INV		

Article in pack break

The package break configuration has been expanded with an option to link an article in package break line. This allows revenue split by using only 1 pack break line by linking an article connected to a chargeplan.

Edit			×
Line number	3		
Night	1		
Description	Adjustment room		
Base amount	50.00		
Amount adult	0.00		
Amount child	0.00		
Amount baby	0.00		
Maingroup	LOGIES 👻		
Breakfast 1	~	Breakfast 2	
Lunch 1		Lunch 2	
Dinner 1		Dinner 2	
Packed lunch 1		Packed lunch 2	
Article	999 💌		
			J 🗙

For example: adjustment/correction amount on room revenue. By linking this with an article connected to a chargeplan the adjustment amount can be split into different revenues as setup in de chargeplan.

If an article is set, then that will be leading in the financial posting. If article is empty, then the configured maingroup is used for the posting.

Room type group

A new configuration has been added to setup room type groups. These room type groups can be used in the following IDPMS modules:

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- Room type configuration
- Rate query
- Room rack
- Availability screen
- Rate grid
- Yield grid

Setting up room type groups

To setup room type groups navigate to the rooms menu from the setting menu*.



Create room type group

👩 Roor	m type group	-		×
RoomGp	Description			^
STD	Standaard rooms			
SUITE	Suite rooms			
				~
			🥑	Ľ

*additional user rights apply.

Adding a room type to a room type group

Open the room type configuration and add a room group to each of the room types.

Edit Roomtypes			Х
Room type	COMF		
Description	Comfort room	•••	
Beds per room	2		
Max. booking	100		
Rack position	1		
Std Occupancy	2		
Room type group	STD	-	
Backoffice suffix			
Info text		A	
		-	
Publish on CWI	✓		
CWI List Order	0		
			J 🗙

Room type group in availability

If room type groups are created and linked in the room type setup, rooms of similar kind can be grouped. For example Standard room types and Suite room types.

COMF	24	2
COMF+	47	3
SUP	79	37
INV	4	4
DRIE	9	9
VIER	3	2
FAM	3	3
BUS	2	2
STD	171	62
JRSUITE	2	0
WELNESS	4	1
PENTHOUS	1	-1
SUITE	7	0

Room type filter in Rate Query

A room type group filter has been added to the rate query. In example below only the rooms in de room type group "STD" are displayed.

Arrival	16-09-2014	ļ	📰 Rooms		1 Guest						··· Fire	st day	rate	✓			
Nights	iild In	fant Comp	any					··· Ful	l stay i	rate							
Departure	17-09-2014	ļ	III 1	0	0 Trave	agent											
Mealplan			•														
Room type group	\$TD		-														
			COMF		COMF+		SUP		INV		DRIE		VIER		FAM		BUS
32UUR			510.00	3	510.00	0	510.00	0	510.00	0	510.00	0	510.00	0	510.00	0	510.00
MAAND		2	15.00	3	15.00	0	15.00	0	15.00	0	15.00	0	15.00	0	15.00	0	15.00
BAR		2	75.00	3	75.00	0	75.00	0	75.00	0	75.00	0	75.00	0	75.00	0	75.00
PETER		2	90.00	3	140.00	0	190.00	0	140.00	0	190.00	0	190.00	0	190.00	0	240.00
CORP		2	65.00	3	65.00	0	65.00	0	65.00	0	65.00	0	65.00	0	65.00	0	65.00
MLTICGRP	[USD]	2	0.00	3	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
MULTICU2	[USD]	2	20.00	3	20.00	0	20.00	0	20.00	0	20.00	0	20.00	0	20.00	0	20.00
MULTICUR	[USD]	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00	0	100.00

Change filter and the room types in de room type "SUITE" are displayed.

Arrival Nights Departure Mealplan Room type group	16-09-201- 17-09-201- SUITE	1 1 1		Rooms Adult Ch	ild In	1 Guest fant Compa 0 Travel	any lagent	
		JRS	UITE	- 1	VELNESS	Р	INTHOUS	
32UUR		1	R .	510.00	1	510.00	0	510.00
MAAND		0		15.00	1	15.00	0	15.00
BAR		0		75.00	1	75.00	0	75.00
PETER		0		240.00	1	240.00	0	240.00
CORP		0		65.00	1	65.00	0	65.00
MLTICGRP	[USD]	0		0.00	1	0.00	0	0.00
MULTICU2	[USD]	0		20.00	1	20.00	0	20.00
MULTICUR	[USD]	0		100.00	1	100.00	0	100.00

If the room type group field is left empty, all room types are displayed. By default, the room type group filter is set to empty.

Room rack

A room type group filter has been added to the room rack.

🕼 Fi <u>l</u> e <u>F</u> ront	desk	<u>R</u> eservati	ons	R <u>e</u> lation	Ho <u>u</u> sek	eeping	<u>N</u> ight audi	t Back Of	fice Ban	queting	E <u>x</u> tra	Sett <u>i</u> ngs	<u>W</u> indows	<u>H</u> elp			
Frontdesk	11	1			- 659	12.000	M		Display		F	Room types		HKP	Sections	 Room type gro	up
	\leq	S	0				<u></u>	at, 11.	Guest	-			•		•		
Ē			Dor	nderdag			Don 18-09	19	/r. 3-09		Za. 20-09		Zon 21-09		Ma. 22-09	Din 23-09	

Rate Grid

The room type group also has been added to the Rate Grid screen. It allows easy filtering for the wanted group of room types.

Filtered set of room types based on selected Room Type Group			Selected Type Gro Room	Room pup type group	SUITE	-
Thursday	URSUITE Junior Suite PENTHOUS Penthouse WELNESS Wellness suite		Saturday 20-09-2014	XXX	Sunday 21-09-2014	
0.00 0.00		0.00	0.00	0.00	0.00	0.00
0.00 0.00		0.00	0.00	0.00	0.00	0.00
0.0.0 0%		0 0%	0.0.0) 0%	0.0.0	0 0%
0/0 0	070		070	0	0/0	0

Woe 24-09

Also for loading the rates the room type group filter can be used to selected a group a room types.

🐻 Edit values								×
Start date 18-09-2014 End date 18-09-2014 18-09-2014 18-09-2014 18-09-2014 18-09-2014 18-09-2014 19-09-201	Rate types RACK F HAND F HAND2 F BARGROEP E FRANKGRP F BAR E BAR E BAR1 E	Rack rate Handmatige prijs adc Handmatige prijs incl Best Available Rate I Frank grouped rate Bar Best Available Rate '		Room two JRSUITE WELNES PENTHC *	es Junior Suite SS Wellness suit IUS Penthouse	e SUIT	type group Standaard rooms E Suite rooms	
Base rate	0.00 :::: 1 0.00 :::: 0.00 ::::	☐ Special di 2 0.00 []]] 0.00 []]]	scount 3 0.00	4	5	6 0.00	Rooms to sell Minimum LDS Minimum Stay Thru Advance booking day: Max House occ % Closed Closed to arrivals Closed to departures	
Cancel								>>

Room type group configuration in Hurdle Grid

The IDPMS hurdle grid has been enhanced with the room type group option as well. It allows setting a max occupancy % per day per room type group.

! Note: Although this new configuration feature has already been made available for configuration, it has no linked IDPMS functionality yet. A future IDPMS release will have support for this new feature. This will be announced in the release notes of that future version.

House level Roo	m type level Room type group Start date 16-09-2014				Room type group	STD
	Monday		Tuesdav		Wednesday	
	15-09-2014		16-09-2014		17-09-2014	
Hurdle rate Delta Ceiling / Current Max occupancy	n	0.00 0.00 0 100.00 %	û	0.00 0.00 n 100.00 %	n	0.00 0.00 n 100.00 %
_{Edit} hurdle ra	tes		×			
Start date 17-09-2014 End date 17-09-2014	Room type group STD IStandaard rooms SUITE Suite rooms					
Max occupancy (%] 100.00					
Cancel		>:	•			

Other changes and enhancements

- In the event module any mandatory field that was populated with a default value was cleared upon save of the folio. This has been fixed.
- When using the option "freeze" reservations made by online reservation channels the field up/down sell is now editable in order to be able to upsell a guest to a higher room category.
- The housekeeping management now allows assigning rooms to housekeepers that fell outside the screen view. If more than 12 housekeepers were configured the un-assigned rooms could not be assigned to the first row of housekeepers on the screen.
- A fix was made in the calculation of Extra availability.
- When a folio with status "In House" was copied to a New reservation with the copy folio function, all folio searches that were done afterwards returned folios with status "Reservation".
- The AR reminder letter templates can now be placed in a editor subfolder instead of in the root of the editor folder.
- Search field for lost / found object ID has been extended from 8 to 15 characters.
- When sending a pdf invoice to an e-mail address all available e-mail addresses from the folio are now displayed instead of only the guest e-mail address.
- A bug was fixed in the suite logic module that allowed selecting room numbers that were already in use by another suite room.
- A bug was fixed when setting up charge routing for a group that contains share reservations.
- Bug fix in opening and closing of a combo box / pick list that caused the combo box to appear elsewhere on the screen.
- Optimized queries for recalculation of reservation value and saving of folio.
- Translation of invoices from Alternative Bill Tab in the folio is now enabled. For correct translations, the country group that is linked to the country must have a default language configured. (Settings/Statistics/Country menu item and Country Groups menu item.
- A bug fixed that in some occasions caused the banqueting setup selection box not to show all available setups for the reserved banquet room.
- Reference field 2 from group reservations in now correctly printed on the copy invoice.
- Chargeplan lines setup as additional are now posted again in case of a late arrival.
- Room rack performance enhanced when navigating to the next 14 days via the next icon.
- Loading speed of article list in posting screen (F6 or CTRL-O) has been improved.
- Invoice reference 1 and 2 were taken from the original folio instead of from the active folio when transferring postings to another folio.
- New frequent stay numbers were numbered from the incorrect generator. The hotel property code was used instead of the relation property code.

- Rate verification screen bug fixed that did not show the last rate record for the selected rate / room type combination.
- The relation memo field now shows memo in following order
 - 1. Group
 - 2. Guest
 - 3. Company
 - 4. Travel agent
 - 5. Booker
- Bug fixes in ID Reader interface.
- Bug fix for foreign currency rate value not correctly populated for group members
- The number of user defined fields (UDF) has been incremented from eight to ten.
- The rate grid screen now either populates the default values for room type and rate type as configured for the reservations screen. If no defaults are setup the rate grid screen will not pre-populate a rate or room type.
- IDPMS no longer re-calculates daily rate values when a meal plan is added through the daily rate screen.
- When merging guests, the guest communication log entries of the merge victim are now also merged to the remaining guest.